

Practice Standards mapping

Learn how the By Standard tab of an audit session links your evidence to the NDIS Practice Standards, and how to read the scorecard and map files.

WHO IT IS FOR Owner, Admin, Manager, Compliance Officer	TIME NEEDED About 6 minutes	LAST REVIEWED 3 October 2026
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Who this is for

Permissions: To open the **By Standard** tab you need **Can view audit centre**. To switch modules on or off, map files, remove a mapping or use **Auto-map suggested evidence** you also need **Can edit audit session**. Owners and Admins have both. Without the second permission you can read the scorecard but not change it.

Before you begin

- Read the Audit Centre overview for what a Practice Standard is.
- An audit session exists and holds at least one file, added on the **Evidence** tab or with **Prepare audit** (which needs **Audit Centre automation** switched on). See Run an audit session.

What the mapping does

Mapping links the files in an audit session to the NDIS Practice Standards, so you can see which standards have evidence behind them and which do not yet.

Each audit session has its own mapping. You choose which standards apply, link each file to the standards it supports, and read a scorecard.

Where to find it

Go to **Audit Centre > Audit sessions**, choose a session, then choose the **By Standard** tab. The session needs at least one file first.

At the top are the scorecard, a row of module chips and **Auto-map suggested evidence**. Below them, each standard is a row, grouped under division headings.



The screenshot displays the BondiByte Audit & Compliance Centre interface. The sidebar on the left contains navigation links under 'WORKSPACE NAVIGATION' and 'PLATFORM'. The main content area is titled 'Audit & Compliance Centre' and features a top navigation bar with tabs: Readiness, Audit sessions, Issues, Checks, Prepare audit, Complaints, Ratings, and Settings. The 'Audit sessions' tab is selected, showing a session titled 'NDIS mid-term audit 2026 (demo)'. Below the session title, there's a 'Back to sessions' button and a status bar indicating 'Draft', '19 file(s)', and 'expires 15/08/2026 11:31 am'. A scorecard section shows 'Overall coverage 5%', 'Outcomes evidenced 1 / 22', 'Gaps to close 21', and 'Evidence mapped 1'. Below the scorecard, there are chips for selecting standards: Core (checked), High intensity supports, Behaviour support, Early childhood, Support coordination, SDA, and Verification. An 'Auto-map suggested evidence' button is also present. The bottom section is titled 'Rights and responsibilities' and shows a standard 'Person-centred supports' with a 'Gap' indicator.

The session you opened (1), with its By Standard tab selected. The scorecard and module chips (2) and the first standard in the list (3).

Choose the modules and read the scorecard

The chips choose which parts of the Practice Standards apply to this session. A chip with a tick is on and a chip with a plus is off. **Core** applies to every registered provider and is on to start with. Switch on **High intensity supports**, **Behaviour support**, **Early childhood**, **Support coordination**, **SDA** or **Verification** only if they apply to you. Hover over a chip to read what it covers.

Four tiles sum up the session. **Overall coverage** is the share of standards with at least one file mapped. **Outcomes evidenced** counts the standards that have a file, such as **1 / 22**. **Gaps to close** counts the standards with nothing mapped, and **Evidence mapped** counts your mapped files. The tiles change as you switch modules.

A file counts as soon as it is mapped, even while it is **Draft (private)**. The auditor sees a file only after you share it.



1 Overall coverage 5%

2 Outcomes evidenced 1 / 22

Gaps to close 21

Evidence mapped 1

Coverage is measured against the NDIS Practice Standards. Confirm authoritative requirements with the NDIS Quality and Safeguards Commission.

3 ✓ Core + High intensity supports + Behaviour support + Early childhood + Support coordination + SDA + Verification

4 Auto-map suggested evidence

Rights and responsibilities

The four tiles (1), the note about confirming requirements (2), the module chips (3) and Auto-map suggested evidence (4).

Map a file to a standard

Each standard is a row with its name, a badge and a bar. The badge says **Gap** when no file is mapped, and **Evidenced** with the number of files, such as **Evidenced (1)**, once there is one. **Quality indicators** opens a list of what the standard looks for. Read it to decide which file belongs under the standard.

To map a file, choose it in **Map evidence** on the standard's row. A message says **Evidence mapped to the standard.**, the file appears as a chip, the badge changes to **Evidenced** and the tiles update.

One file can support more than one standard, so map it again under each. To undo a mapping, choose the ✕ on its chip. This removes the link only. The file stays in the session.

Provider governance and operational management

Governance and operational management 2 Evidenced (1)

Each participant's support is overseen by robust governance and operational management systems relevant to the size and scale of the provider.

Quality indicators (2)

- The provider has a defined governance and operational management structure with clear lines of responsibility and accountability.
- The provider documents and reviews its operational policies and procedures.

Policy and document register ✕ 4

Map evidence 5

Select evidence to map...

The badge changes to Evidenced (1) and the bar fills (2). The Quality indicators list (3), the mapped file with its remove button (4) and the Map evidence list (5).

Let BondiByte suggest links

Choose **Auto-map suggested evidence** and BondiByte links the evidence it can match to a standard. A message says **Auto-mapped** and the number of links, or **No new auto-mappable evidence found**. Links made this way show **(auto)** on their chip, and you can remove them like any other.

Files you upload, and the registers made by **Prepare audit**, are not matched by it. Map those yourself with **Map evidence**.



What the auditor sees

The auditor sees **Evidence by Practice Standard**: the standards that have a shared file mapped to them, grouped by division, with the files behind each one. Shared files that are not mapped to any standard appear under **Additional evidence**.

The auditor does not see your scorecard or your **Gap** badges, and a mapped file that is not shared is not shown. Mapping organises your evidence. Sharing is what releases it.

Important notes

Important: Practice Standards mapping helps you prepare and organise evidence. A high **Overall coverage** does not show that your organisation meets the standards. Confirm authoritative requirements with the NDIS Quality and Safeguards Commission and your auditor.

Good practice

- Start with **Core** and switch on another module only if you deliver those supports. Each extra module adds standards that show as gaps until you map evidence to them.
- Map a file to the standard it really shows, not to raise the percentage. Open **Quality indicators** first and check that the file answers what the standard looks for.
- Use **Gaps to close** as your to-do list, and map before you share so the auditor finds each file under the right heading.

Questions and answers

Does a high coverage percentage mean my organisation meets the standards?

No. **Overall coverage** counts how many standards have at least one file mapped to them. It does not judge whether the files are good enough.

Why can I not see Map evidence, or why are the module chips greyed out?

Changing modules and mapping files need **Can edit audit session**. **Map evidence** also only appears when the session has files. Ask an Owner or Admin to check your role, or add files on the **Evidence** tab first.

Need more help?

Guides: bondibbyterobotics.com.au/guides | Support: support@bondibbyterobotics.com.au

*Screens show a demonstration organisation with made-up names and may differ slightly as BondiByte is updated.
Last reviewed 3 October 2026.*